

Customer data:

Customer number (if known): _____

Name: _____

First name: _____

Street: _____

Zip, City: _____

Phone: _____

Email: _____

Article data:

Article number (if known): _____

Article description: _____

Detailed error description:

Your order to us:

I have a complaint within the warranty period.
(Please attach a copy of the proof of purchase)

I need a cost estimate.
(Prolongs the repair time. Please be aware that starting from now, a cancellation fee of €10 net, plus the cost of return shipping, will be applicable.)

I order a repair up to the amount of _____ Euro (inkl. VAT, without shipping costs).

By placing an order, you agree to the current version of the Märklin and Trix/LGB terms of delivery and payment Germany. You can view them at maerklin.de

Date: _____

Signature: _____

Additional note on the repair order

For capacity reasons, we reserve the right to place your order with one of our authorised Märklin service specialist companies (see addresses on our homepage) and to inform this specialist company of your address, telephone number and - if available - e-mail address in order to speed up order processing for any queries that may be necessary and to return your item directly. The Märklin service companies authorized by us have committed themselves to comply with all data protection regulations and will use your personal data only for the purpose of order processing.